

Research Title : The Attitude of Personnel to King Mongkut's Institute
of Technology North Bangkok

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Abstract

The aim of this research is to study the attitude of King Mongkut's Institute of Technology North Bangkok staff to the administration policies of the university. This study will compare the attitudes of civil service employees of the university against those employees who are not civil servants in different working grades. This study will concentrate on personnel administration, social welfare provision, and King Mongkut's Institute of Technology North Bangkok work environment. The group sampled come from civil service and non civil service employees of the university who work in a range of different departments at the university (302 people for 15 departments).

The study found that both civil service and non civil service employees shared similar opinions in the following areas. All Staff members were satisfied with the social welfare provided to them by the university authorities. However they expressed ambivalence towards the fields of administration and working practices. The statistical difference between the civil servants and other employees of the university was only .05 As for the comparison of data analysis, the researchers used the Scheffe' method of analysis by testing the differentiate in pairs. The results showed marked differences between the two test groups in the following areas. Middle management. While academic staff expressed confidence in the work of their senior officers non academic staff held less approving views. The administrative group were less sanguine than the academic group of the introduction of a work manual setting down rules and regulations for the day to day work practices of staff. Differing views on social welfare practices were seen in the following areas. Administrative staff felt they had less privileges when it came to leave entitlement and medical benefits. Concerning market day on Wednesdays the academic staff were less supportive of the concept of a market on the premises than were the administrative group. However, when it came to the university campus, administrative staff were less satisfied with the buildings than were the academic staff.